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**Matrix Absence Management Announces  
Strategic Partnership with WorkForce Software**  
*Companies to deliver Matrix TimeOut™ first-day absence management solution*

**PHOENIX, Arizona (April 8, 2015)** – Matrix Absence Management, Inc., (Matrix), a leader in helping employers proactively manage employee absence, productivity and related payments, has announced a strategic partnership with WorkForce Software. The two companies will jointly deliver a service called Matrix TimeOut™ which optimizes productivity and compliance from the first day an employee calls out of work.

Matrix integrates workers' compensation, short- and long-term disability, return-to-work services, and personal/family and medical leave programs to help employers realize time, efficiency and productivity gains. With TimeOut, Matrix can now help employers understand and manage incidental paid time off like sick and vacation days as part of the total productivity model.

An early technology leader in the absence management space, Matrix was among the first to allow telephonic claim intake for virtually any type of employee absence; pioneered secure online claim intake; and offers the industry's most functionally robust mobile application.

Founded in 1999, WorkForce Software is a leader in cloud workforce management solutions for employers worldwide. The company's EmpCenter® suite records time, activity, and absence data across an organization, applying pay rules and other labor policies in real time. TimeOut blends this powerful technology into an end-to-end absence management platform that simplifies compliance with federal and local leave laws, improves visibility and reporting into absence cases, and maximizes workforce productivity.

"Industry research proves the key to successful absence management is information and early intervention," said Ken Cope, president of Matrix. "Yet many leave management solutions are capable only of reacting to employee leaves, tracking duration and managing ongoing compliance. These tools gave minimal visibility into the incidental or unplanned 'days off,' even though a significant number of leaves begin that way."

"With TimeOut," Cope says, "the employee has a single way to request or report time off, regardless of the reason. More importantly, the employer has the ability to see, analyze and react to the total organizational impact of employee absence, and a full suite of tools to proactively manage both individual leaves and corporate absence policies."

“In order to effectively manage employee leaves, organizations need access to current and complete absence data,” said Travis Burke, VP, Global Growth & Alliances. “TimeOut brings all of the disparate elements of leave management into one place, delivering case administration tools that maximize efficiency and providing unmatched visibility into absence patterns, costs, and its potential impact on workforce performance.”

### **About WorkForce Software**

WorkForce Software is the leader in workforce management software for organizations with complex policies and compliance concerns. Through its EmpCenter® workforce management suite, WorkForce Software enables organizations to fully automate time and attendance processes, effectively manage employee absence and leave, optimize staff scheduling, gain real-time visibility into labor costs and productivity, and mitigate the risks associated with employee fatigue. Hundreds of leading organizations rely on WorkForce Software solutions to streamline compliance, reduce labor costs, and provide more intuitive tools to their employees, and achieve strategic HR on a global basis.

### **About Matrix Absence Management**

Based on the premise that employees make up the most costly – and valuable – of a company’s resources, Matrix focuses on reducing the lost productivity suffered when employees miss work for any reason. This service portfolio, called Absence Solutions®, streamlines benefit delivery, simplifies administration and reduces overall benefit costs for companies nationwide employing nearly 2 million men and women. Headquartered in Phoenix, AZ, Matrix has service locations nationwide, including claims hubs in San Jose, California; Phoenix; Hawthorne, NY; Austin, TX; and Portland, OR.

Matrix Absence Management is a member of the Tokio Marine Group. Tokio Marine Holdings, Inc., the ultimate holding company of the Tokio Marine Group, operates in the property and casualty insurance, reinsurance and life insurance sectors globally. The Group’s main operating subsidiary, Tokio Marine & Nichido Fire (TMNF), was founded in 1879 and is the oldest and leading property and casualty insurer in Japan.

For more information, visit [www.matrixcos.com](http://www.matrixcos.com) or call (800) 980-1006.

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